

Introduction

The evolution of the international automotive industry, from a regional to a globally-based business, has forged a new generation of Tier One suppliers, able to operate as global partners to the vehicle producers, worldwide. At Coupled Products, we support this shift with a solid, customer-focused business plan. With our customer's knowledge, we have created one of the world's largest networks of automotive and commercial vehicle component and system suppliers, capable of delivering high quality products, on time, every time, anywhere in the world.

Coupled Products, LLC, is a world-leading supplier of fluid management systems to the global aftermarket and original equipment automotive industries. We supply systems components for five distinct fluid handling systems- brake, power steering, transmission, HVAC (Heat, Ventilation, Air Conditioning).

As a Coupled Products supplier, your organization is regarded as an extension of our manufacturing. It is in your and our best interest to provide the highest Quality Products and Services.

In our teamwork relationship, we plan to foster a growing mutual understanding with our suppliers, while recognizing each other's independence. We will work hard to operate with agreed upon requirements and procedures. Together, we have to focus on the needs and interests of the Customer.

To meet our customers' world class expectations, Coupled Products has established appropriate standards, to ensure the quality of our products and the integrity of our operations. This Supplier Development Manual is the quality standard for every Coupled Products supplier worldwide. This common global manual will allow Coupled Products to evaluate all suppliers across all groups and divisions around the world. Our Mission Everything we do at Coupled Products advances a single goal: satisfying the many stakeholders we serve. To do this, we strive to:

- Develop our key strengths
 - Manufacturing skills
 - Comprehensive customer support
 - Full-line coverage
- Grow the company

- Through internal efforts and acquisitions, we work to extend our product offering and global markets
- Increase sales and earnings faster than the industry
- Add values beyond our cost of capital

Accomplishing the above allows us to provide excellent products and services for our customers, and a stimulating environment for our associates.